



PersonalCARE SUPPORT PROGRAM

We at Axsys care about your success and provide the necessary support to help you with product implementation, and ongoing education to improve your operations – both in profitability and in quality of product and patient care.

Whether you have a serious machine problem halting production, need a quick software refresher or want to expand your application of the products we provide you or just need that extra support to move forward in a difficult case, our PersonalCARE program provides you priority access to our team of experts who can remotely assist you with software and hardware issues.



Maintain Maximum Productivity

We are constantly updating our CAD libraries to provide additional components, greater flexibility and more robust design capability. Our CAM machining templates are frequently modified and refined to provide more efficient motion, finer finishes, longer cutting tool life and more importantly, your own individual needs. PersonalCARE assures you are operating at the highest productivity levels.

Protect Your Investment

Your digital dentistry technology investment is a significant one and it is important that its software and hardware components perform as efficient as possible. The CAD/CAM software that is the heart of that investment is under continuous development, becoming even more efficient and cost-effective with each software release.

PersonalCARE coupled with participation in the Software Update program ensures you are always at the forefront, using the best technology available and maximizing your return on investment.

Get Help and Support

What happens when you hit a problem or the help you need is of critical importance. With PersonalCARE, help is just a phone call away. Utilizing remote access via Internet we can help you through design and set-up issues. With remote maintenance an inspection of the machine state can be taken, parameters can be optimized and a precise analysis of faults can be done which in many cases can eliminate costly on-site service calls. Keep machine downtime to a minimum by getting the help you need, when you need it.

A dedicated, secured data vault is assigned for your use for safe and secure software, CAD library, CAM template, CAD data and CNC output files.

